



Updating Windows NT to use TBLServer 4.16

Situation

If your DDMS server uses Microsoft® Windows NT 4.0, installing TBL Server 4.16 or later may prevent you from using TBL Config to make changes. See the Release Note on our Web site: <http://www.ddms.com/support/releasenotes.htm#tbl420>

TBL Server 4.24 resolves this issue by checking for the proper Windows NT and Internet Explorer versions during installation. If you do not have the minimum required versions, installation stops, and a warning message appears. In addition, TBL Server 4.24 will automatically install MDAC 2.6 if you need it.

Solution

If you experience problems with TBL Config, update your DDMS server *in this order*:

1. Internet Explorer (IE) version 4.01 (with Service Pack 2) or later
2. Windows NT 4.0 Service Pack 5 or later
3. Microsoft® Data Access Components (MDAC) version 2.6 (but not 2.7 or higher—see note below)

Although the DDMS eNsite graphical software has a minimum requirement of Windows 2000 Professional on the server, the DDMS text-based software will run on Windows NT 4.0.

Updating Internet Explorer

Although the minimum software version to fix this issue is IE 4.01 SP2, Microsoft only provides free downloads and support for the latest version (currently IE 6 SP 1) at <http://www.microsoft.com/windows/ie/downloads/default.asp>. We recommend that you install the current version.

Note: It is very important to install Internet Explorer as the first step. If you're not already running IE 4.01 SP2 or later when you install Windows NT 4.0 SP 5 or greater and MDAC 2.6, you will not be able to boot your server.

Updating Windows NT

For download and instructions of Windows NT 4.0 SP 5, see the Microsoft Web site: <http://www.microsoft.com/ntserver/nts/downloads/default.asp>

Although the minimum operating system version to fix this issue is WinNT SP5, the browser you install requires a higher version. If you install Internet Explorer 6 SP 1, it requires Windows NT 4.0 with high encryption **SP 6a** and higher (see <http://www.microsoft.com/ntserver/nts/downloads/recommended/sp6/allsp6.asp>).

Updating MDAC

For the MDAC 2.6 SP 2 download and instructions, see the Microsoft Web site: <http://www.microsoft.com/downloads/details.aspx?FamilyID=8e5f816c-4918-4250-b8bd-3794582c9089&DisplayLang=en>

Note: Although higher versions of MDAC exist, your DDMS server will not operate properly on MDAC 2.7 and above. Please see the Release Note at <http://www.ddms.com/support/win2000.htm>
