



*Updating  
Version 7  
Ensite Pro  
Windows 2000*



eCommerce Industries, Inc.



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# Read This First!



1. Before loading this software update, please verify your current version of software. To verify your software version, use the following instructions:
  - Double-click the TBL Client icon. When the Master Menu appears, the version number appears in the top right-hand corner. For example, it might read Version 7.3.9.
  - Open TBL Server. From the Help Menu, select About TBL. A dialog box appears, displaying your current TBL version.

After you verify your software version, if you received a version of software earlier than your current version, DO NOT load this software. Call DDMS and request the correct version. If you did receive the correct version of software, use the installation instructions included in this document.



2. If you are on Microsoft Windows® 2000, you MUST install Service Pack 4 before installing the DDMS Ensite Pro software.

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**Note:** To check to see which service pack you are currently using, from your desktop, double-click **My Computer**. Click **Help** then select **About Windows**. Information about your operating system and service pack are displayed in this window. When finished, click **OK**.

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The amount of time needed to download will vary depending on your internet connection. When downloading, you have the option of installing the file now or downloading it to install later. This program must be installed on your server. If your internet connection is not on your server, you must choose to download the files and install later. Otherwise, select whichever option is best for you.

Use the following instructions to download the program from the web site:

- 1 Go to <http://www.microsoft.com/windows2000/downloads>
- 2 Click **Service Packs**.
- 3 To download, click **Windows 2000 Service Pack 4**. Follow the prompts on your screen.

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**Note:** If you have questions on system options and installing these Microsoft products, please see your system administrator or call Microsoft.

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**Warning:** You must be authorized before installing Ensite Pro.

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3. This CD contains Microsoft® .Net Framework, version 1.1. Ensite Pro needs this program to run new features and future functionality.
4. When installing this software on your server, it automatically installs the Microsoft .NET Framework.
5. After updating the server, you should have a new folder: DDMS\Services\Assemblies. *Before* updating the clients, this folder must be shared for all users with read-only permissions. (To do this, go to Explorer and navigate to the DDMS folder. Double-click the Services folder. Highlight the Assemblies folder. Then right-click and select Sharing and Security. In the Sharing tab, click Share This Folder. Click OK.)
6. Due to the new .NET functionality, you will need to use this CD to install the client software on each of your client machines. (Subsequent software updates will automatically update the Client software.)
7. Some applications now use a SQL database engine, which may affect your backup scripts. We've included these instructions in this package. You can also find them at <http://www.ddms.com/Resources/Support/faq/utilities/711SqlBak.pdf> and is also included in your package. (This may affect you backup scripts.)

# www.ddms.com

# Where to find Documentation for this release

The Version 7 General Release software includes comprehensive online help in eNsite Pro. You can click the Help button at the top of each window or press F1 at any time to view a help menu for the application you are working in. Now, you can also access the latest online help files on our web site at <http://www.ddms.com/support/doc/ver7help.htm>

In addition to coverage of each graphical feature, the online help now includes all the features that currently remain in text-based screens. You'll find every parameter explained in the online help, for example, and every communications screen.

The only software features not covered in online help are text-based screens that have been replaced with graphical applications. You can manage your inventory database in the Inventory window or the (E) screen, for example. In this case, online help covers the Inventory window, but not the (E) screen. Older text-based screens are well documented in the Standard Books and in *What's New in Versions 3 & 4*.

And remember when using the online help program, context-sensitive help is always at your fingertips. Simply place your cursor in the box that you want a definition for, then press F1.

## For the latest documentation, go to [www.ddms.com](http://www.ddms.com):

- 1 Click **Support**.
- 2 Select **Doc**, then click **Version 7 Doc**.
- 3 Select the *What's New In Version 7* handout. This handout contains a brief description of all the new features in Version 7.

## To see the software changes for this version, go to [www.ddms.com](http://www.ddms.com) and use the following instructions:

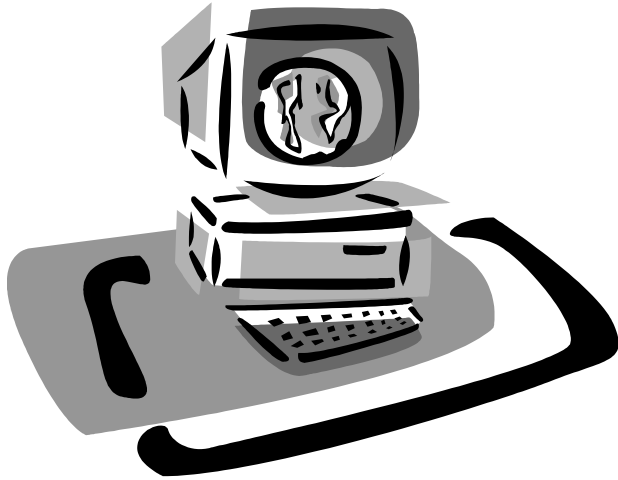
- 1 Click **Support**.
- 2 Then select **Program Updates**.

## Checking the Website for Release Information

You can check the DDMS website for information about this release before installing software.

- 1 Go to [www.ddms.com](http://www.ddms.com).
- 2 Click **Support**.
- 3 Click **S/W Updates** then click **Release Notes**.
- 4 Click **Ensite Pro Status**. View release notes *before* your installation.
- 5 Go back to the **Software Updates** page. Click **Version 7 Software Updates**. View software updates *before* your installation.





## Internet Purchasing & PSNs

**I**nternet purchasing opens a new world of interactive possibilities. It connects dealers to wholesalers via the Internet, eliminating the speed limitations, problems, and expense of dial-up modem connections.

You can use Internet purchasing to batch transmit purchase orders and receive acknowledgments from vendors. The always-on connection is both faster and more reliable than dial-up modem transmissions. Internet purchasing is also free. There are no setup fees or transaction charges.

Not only is Internet purchasing free, it's easy, too. Just load the latest DDMS software, set up a few identifiers, passwords and go. Your dial-up programs remain in place, should you ever want to use them. Once you've set up your system for Internet purchasing, it's invisible. There is no learning curve, no instructions to follow — just process P/Os as normal. The software takes care of the rest.

P/Os are transmitted from your DDMS system over the Internet to ECI's private communication network (PCN). The PCN acts a translator and traffic cop. It converts the order to the right file format, and then sends it to the vendor. Whether your vendor uses XML, EDI, flat-file, or something else, they receive your order in their preferred format, ensuring seamless and speedy transactions.

Wholesalers and manufacturers can also use Internet purchasing and the PCN to create their own private supply networks (PSNs). A PSN allows a vendor to offer customized, value-added services to DDMS customers. The features available through a PSN are determined solely by the sponsoring vendor and programmed to its specifications.

To use Internet purchasing, go to [www.ddms.com/support/internetpurch.asp](http://www.ddms.com/support/internetpurch.asp)



## Loading Version 7 Software on Windows 2000

*The Version 7 installation does not require an installation password or authorization. However, authorizations will expire in one year.*

- 1 Make sure you have received everything. See **Package Checklist** below.

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**Note:** If you are not using Ensite Pro, go to **Step 4**.

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- 2 Check your system requirements. See **Minimum Software Requirements for Windows 2000 Servers** below.
- 3 Check your system requirements. See the heading **Requirements for Client Workstation PCs**.
- 4 Back up your DDMS Files. See the heading **Loading DDMS TBL Software and Version 7**.
- 5 Load the TBL and Version 7 software. See the heading **Loading DDMS TBL Software and Version 7**.
- 6 Print and review the Software Update Report. See the heading **Printing the Software Update Report**.
- 7 If you are installing software on a server, go to the heading **Installing Ensite Pro Server Software**.
- 8 If you are installing software on a client, go to the heading **Installing Ensite Pro Client on a Workstation**.



## Package Checklist

- *Updating Version 7 Ensite Pro Windows 2000* (this document)
- Version 7 installation update & DDMS Ensite Pro software CD-ROM

## Minimum Software Requirements for Windows 2000 Server

- DDMS Text Based Language (TBL), latest version
- DDMS applications, latest version
- IBM Compatible PC that complies with the Windows 2000 compatibility list
- Microsoft Windows 2000 Server with Service Pack 4
- Dual Pentium 1 GHz
- 512 megabytes of RAM (1-35 users)
- 9.1 GB SCSI hard drive
- Network Card Adapter

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**Note:** The latest versions of DDMS TBL and the DDMS applications are included on the Ensite Pro CD.

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## Requirements for Client Workstation PCs

You can use a PC as a graphical Ensite Pro client if it meets the following minimum requirements:

- Pentium II 400 mhz
- 60 megabytes of free space on the hard drive
- 256 megabytes of RAM for Windows 2000, and XP Professional or 128 megabytes of RAM for Windows 98 Second Edition/ME

Each client PC must have Windows® 98 Second Edition/NT (with Service Pack 6)/2000 Professional (with Service Pack 4)/ME/XP Professional installed (with Service Pack 1).

Remember to always check our web site at [www.ddms.com](http://www.ddms.com) for the latest in system requirements.



## Loading DDMS TBL Software and Version 7

These instructions briefly explain how to load your new software. Follow these instructions:

- 1 Close all applications running, including any anti-virus software or other applications that are part of your start-up.
- 2 Insert the CD in the CD-ROM drive.
- 3 The Installation Window appears. If the TBL Server is running, click **Stop TBL Server**.

## Backing Up Files

- 4 Insert a tape into the tape drive and click **Backup DDMS Files**.
- 5 Select your operating system, Microsoft Windows 2000 for example, and follow the prompts on your screen.
- 6 When the Backup window appears, click the **Backup** tab.
- 7 Click the D:\DDMS folder (or wherever your software is installed) to back up your DDMS files.

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**Note:** These instructions assume that your drive is partitioned into two drives: C: and D:. If it's not partitioned or is assigned another letter, substitute that letter here. If your drive is E:, for example, select E: to backup.

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- 8 Click the **Start Backup** button. The system backs up the drives you selected.

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**Note:** Before you update the TBL software, you should compare your current version with the version on the CD-ROM. If your version is newer, do not update the TBL software. Go to **Step 15**.

To check your version number, maximize the TBL Server window. Click **Help** then **About TBLServer**. After verifying your version number, click **OK**.

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## Updating TBL/NT Software

- 9 When the backup is complete, click **Update TBL/NT Software**. (Updating TBL software will install TBLNetComm and UtilExt. The system will also update the Java runtime environment if it is required and TBL Server.)
- 10 Click **Read Update Information**. When you finish reading this information, close this text box.

- 11 Click **Install Software Update**.
- 12 When the update is complete, click **Finish**.
- 13 When the second installation screen appears, click **Back** to return to the first installation screen.
- 14 At this point, you *must* reboot your system before continuing. Restart your system as you normally would. When you reboot, TBL Server will restart. **Make sure you close TBL Server before continuing with the installation.**

## Updating DDMS Software

- 15 From the first installation screen, click **Update DDMS Software**.
- 16 Read the text box that appears, then click **Next**.
- 17 The Enter the Authorization Key box opens. If you previously entered this authorization key, it should be display on screen. Click **Next**.
- 18 The Choose Destination Location window appears. This defaults to the D:\DDMS folder (or wherever your software is installed). Click **Next** to accept the default.
- 19 The progress bar appears as the software installs. When the Setup Complete window appears, click **Finish**.
- 20 The files were copied to your drive and now the system launches the conversion program.
- 21 The TBL Server Window opens and is minimized.
- 22 When the update is complete, type **C** to continue. Several windows appear while the system finalizes the authorization process. Follow the prompts on your screen. When finished, go to **Printing the Software Update Report**.

## Printing the Software Update Report

Use the following instructions to print the software update report:

- 1 The Printer prompt appears. To print the conversion information, press Enter to accept the default printer or enter a different printer number. After the report prints, carefully review it to see that each file was successfully updated.

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**Note:** If the report lists an error message, this indicates that an error occurred when the file was updated. To protect the integrity of your data, your software will be unauthorized until you contact the ECI<sup>2</sup> Customer Support Department for assistance.

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- 2 Click **Finish** to complete the update.



- 3 When the update is complete, click **Restart System**.
- 4 Click **Yes, Reboot** to restart your system.

## Installing Ensite Pro Server Software

When you begin the installation, the system checks to see if the required Microsoft programs have been installed. If the installation does not detect these applications, you get an error message indicating which programs need to be installed. The installation stops so that you can install these programs.

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**Note:** Do not install the Client software on your DDMS server.

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To install Ensite Pro:

- 1 Close all applications running, including any anti-virus software or other applications that are part of your start-up.
- 2 When the installation window appears, click **Update Ensite/Ensite Pro**.
- 3 In the Ensite Software Update window, click **Install Server Software**.
- 4 The Ensite Pro Server Install window appears. Click **Next** to continue.
- 5 Follow the prompts on your screen. DDMS recommends that you accept the defaults.
- 6 Wait for the Install Shield button to clear from the task bar.
- 7 When finished, click the **Back** button and restart your system.
- 8 When the system reboots, double-click the **Ensite Pro Graphical Client** icon on your desktop.

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**Note:** Steps 9 & 10 are only if you are installing Ensite Pro for the first time.

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- 9 If you are installing Ensite Pro for the first time, the Enter the Name of Your MTS Server prompt appears. Enter the name of your DDMS server or its IP address and click **OK**.

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**Note:** If you don't know the name of your DDMS server, right-click the **My Computer** icon on the server's desktop. Select **Properties** then click the **Identification** tab. The name of your DDMS server appears in the Computer Name field.

Some networks have problems recognizing the server name. In this case, you can specify the server's static IP address instead.

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- 10 When installation is complete, you must share the DDMS/Client/Support folder. To do this:
  - In Windows Explorer, navigate to the DDMS/Client/Support folder.
  - Right-click the folder, and select **Sharing ...** from the menu.
  - Click the **Sharing** tab then select **Share This Folder**.
  - Click **Permissions** and select **Read** access only.
  - Click **OK**.
- 11 Reboot your system as you normally would.

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**Note:** Install AutoComm on a PC separate from your DDMS server.

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## Installing Ensite Pro Graphical Client on a Workstation

You can install Ensite Pro Graphical Client on your Windows® 98 Second Edition/NT (with Service Pack 6)/2000 Professional (with Service Pack 4)/ME/XP Professional workstation.

**Notes:** You must do this when you load Ensite Pro for the first time only.

When you update the server with subsequent versions, the system automatically updates the workstations. However, if this fails to happen for any reason (because there are several versions released between the software you have and the new one you're loading, for example), you can use the procedure below.

Also, if you are upgrading from Version 6 or earlier, you must update the Graphical Client from the software CD.

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Follow these steps to install the Ensite Pro Graphical Client:

- 1 Close all applications running, including any anti-virus software or other applications that are part of your start-up.
- 2 Insert the Ensite Pro Interface CD into the CD-ROM drive on your workstation.
- 3 When the installation window appears, click **Update Ensite/Ensite Pro**.
- 4 In the Ensite Software Update window, click **Install Client Software**.
- 5 The Ensite Pro Server Install window appears. Click **Next** to continue.
- 6 Follow the prompts on your screen. DDMS recommends that you accept the defaults.

- 7 Wait for the Install Shield button to clear from the task bar.
- 8 When finished, click the **Back** button and restart your system.
- 9 When the system reboots, open the Ensight Pro program by double-clicking the **Ensight Pro** icon on your desktop. If you are installing the software for the first time, the Enter the Name of Your MTS Server prompt appears. Enter the name of your DDMS server or its IP address and click **OK**.

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**Note:** If you don't know the name of your DDMS server, go to the server and right-click the **My Computer** icon. Select **Properties** then click the **Identification** tab. The name of your DDMS server appears in the Computer Name field.

Some networks have problems recognizing the server name. In this case, you can specify the server's static IP address instead.

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