



Authorizing Products In Special Program ;SPC:GATE

What It Does

In your Ensite Pro™ business system, optional software applications or products require authorization prior to use. A special program called ;SPC:GATE is used to handle individual product authorizations. It involves a technical support call to exchange special dealer and authorization codes.

Today, customers receive many software products within a standard package.

- For a list of the components in the original 2003 Packages A, B, C, and D, see “What’s Included” (www.ddms.com/products/pkgs).
- For the products included in newer Base, Xtended, and Platinum packages, see “Product Packages” (www.eci2.com/products/systems/epop/packages.htm).

Since many of these products are also available individually as options depending on your package, they still require authorization.

To automate the process of mass authorizing all products included in each package, a new system was released with Ensite Pro Version 6.1.102. If you have a continuous Internet connection such as always-on DSL, Cable, T1, Frame Relay, some ISDN connections, etc., the program works in the background, automatically authorizing your software without the need to call Support. For more information, see Automated Authorization FAQs (www.ddms.com/support/auth/authfaq.htm).

There are some cases when you still need to use the old ;SPC:GATE method:

- If you wish to verify your version, package, and authorized applications, you can use ;SPC:GATE to view them.
- If you buy an Xtension™ or other optional product (or if we add new features to your package), you may still need to use ;SPC:GATE for individual authorization.

How to Do It

To learn how to perform these tasks, read on:

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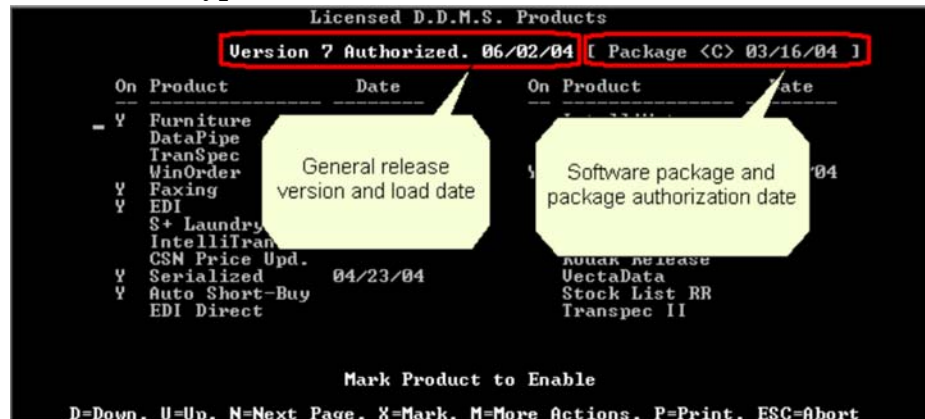
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Viewing Your Version, Package, and Product Authorizations in ;SPC:GATE

If you wish to verify your version, package, and authorized applications, you can use the special program ;SPC:GATE to view them.

- Go to the (Z) System Utilities screen and select the [B4] Execute Program function. In graphical software:
 - Double-click the **Keyop Menu** icon
 - Double-click the **System Utilities** icon
 - Make sure **CAPS LOCK** is enabled
 - At the **Enter Utility Type** prompt, select **Compiler Utilities** by typing **B**
 - At the **Enter Subset Number** prompt, select **Execute Program** by typing **4**
 - At the **Enter File Name** prompt, type ;SPC:GATE and press Tab.
 - In the **Enter Unit #** field, type **04**

- The ;SPC:GATE Licensed DDMS Products screen (as shown at right) includes the following information:



- General release version and load date:** the “Version # Authorized” field indicates the last general release software version loaded onto your system. The accompanying date field displays the date this general release software was first installed. This is also the date when the software expiration timer was last reset.
 - Software package and package authorization date:** the “Package < >” field displays your software package. Depending on your specific software package, this field may be blank, or it may display an alphanumeric character A, B, C, D, E (Base), F (Xtended), and G (Platinum). If your software package has been successfully authorized, the package authorization date will display to the right of the Package < > field. Once your software package is authorized, these fields will not change unless you upgrade to a different package to take advantage of additional software or to accommodate changes in your business.
- To check individual application authorizations, look at the On and Product columns. (Note: some older products listed are obsolete.)
 - If you are not authorized to use a **Product**, the **On** column is blank
 - If you are authorized to use a **Product**, the **On** column displays **Y**
 - To view the next page of products, type **N**



Authorizing Products In Special Program ;SPC:GATE

Authorizing Individual Optional Applications in ;SPC:GATE

If you buy an Xtension™ or other optional product (or if we add new features to your package), you can use the special program ;SPC:GATE for individual authorization.

1. Once your purchase is finalized, ECI² Sales will notify ECI² Technical Support that you are ready to authorize the product.
2. An ECI² Technical Support team member will call you and walk you through the following steps.
3. Go to the (Z) System Utilities screen and select the [B4] Execute Program function. In Ensite Pro:
 - Double-click the **Keyop Menu** icon
 - Double-click the **System Utilities** icon
 - Make sure **CAPS LOCK** is enabled
 - At the **Enter Utility Type** prompt, select **Compiler Utilities** by typing **B**
 - At the **Enter Subset Number** prompt, select **Execute Program** by typing **4**
 - At the **Enter File Name** prompt, type **;SPC:GATE** and press **Tab**.
 - In the **Enter Unit #** field, type **Ø4**
4. In the Licensed DDMS Products screen, the **Mark Product To Enable** prompt appears. (Note: some older products listed are obsolete.) To navigate this screen, choose the appropriate option:
 - If the desired product is not shown, type **N** to go to the next page of products.
 - Type **D** to move the cursor down until the cursor is next to the desired product.
 - Type **U** to move the cursor up.
4. Mark the product you want to authorize by typing **X**.
5. The **Enter Authorization Code For the Product** prompt appears.
6. Give the eight-digit code displayed in the **Dealer Code** field to your ECI² Technical Support representative.
7. In the **Authorization Code** field, enter the code provided to you by your ECI² Technical Support representative.
8. When the system displays the **Authorization Is Complete -Thank You** message, press **Esc** to return to the Main Menu.

Note: If you press Esc before authorization is complete, you will abort the procedure. If you re-enter this screen, a different Dealer Code will appear, and the system will not accept the previous authorization code.

9. (Optional) Follow the steps in the previous section to see if the Licensed DDMS Products screen reflects the appropriate version, package, and authorized applications.